11 DEC 2019
ACHD

ACHD: BUILDING ON OUR PAST...LOOKING TOWARD THE FUTURE

Bruce Wong, Director
Our Mission: We Drive Quality Transportation for all Ada County - Anytime, Anywhere!
2019 State of the District
MAINTAIN THE TAXPAYER’S ASSET BASE

- Keep ACHD roads at an average “Very Good” PCI assessment levels
- Execute the annual budget to attain at = /> 92% by end of calendar year
- Keep 99% of ACHD bridges in good or better condition
- Maintain the fleet in service rate at or better than 99% for the heavies and 100% for the lights / Commuteride in service rate
- Maintain an average of 85% or better for principal arterials at LOS E or better
- Maintain traffic signal operational rate at 99% or better
- Attain a 25 work day turnaround for all complete development applications that do not require Traffic Impact studies or special requirements
Team Plans and Projects

- Completed three major Cloverdale expansion projects
- Completed the new, larger, and functionally improved State Street / Collister Intersection
- Completed critical Cole widening, I–84 to Franklin
- Completed $3,400,000 pedestrian and bicycle improvements
- Acquired 250 right of way parcels
- Completed bid estimates within 2% of actuals – all project forms done before 1 Oct
- 98% of all Capital Projects out for bid by 31 March 2018

- Fully executed HB –312 Funding
Team Communications

- Instituted the ACHD News Blog
- Developed Crisis Communications Plan
- Developed the Construction Survival Guide
- Implemented business promotion events to help during construction
- Brought the Road Wizard in house – saved $50,000 annually
- Conducted 15 Facebook Lives and 7 Below the Hard Hats
- Doubled social media following on Facebook
- Processed 3,679 Tellus
- Introduced Instagram to ACHD’s social media process
- Hosted 15 Open Houses, 6 ribbon cutting and engaged 166 businesses
- Issued over 100 press released and traffic advisories
Team Maintenance

- Implemented new County Wide Operations strategy for enhanced preventative ops
- Chip sealed 421 lane miles within 38 working days
- Replaced 5,324 lineal feet of sidewalks and updated 43 pedestrian ramps
- Rebuilt one mile of gravel roadway on Shaw Mountain Road in six working days supporting neighbors and the Robbie Creek (3,574 tons of materials)
- Implemented asset management software and strategies
- Updated Stormwater Pollution and Prevention plans for Adams and Cloverdale
- Maintained a 99% in service rate for 342 road vehicles and 311 towable assets with only 11 Fleet full time team members
- ACHD fleet drove 1,527,345 miles – tractor engine time at 31,255 hours
- Successfully auctioned $185,527.52 in surplus equipment
2019 ACHD In Review

Team HR

- Designed, produced, and implemented new Recruitment video
- Implemented on-line Employment Application
- Expanded our wellness “Take Charge” program
- Increased team participation for on-site flu shots
- Increased engagement in the annual Health Fair
- NO INCREASE in medical premiums
- Led overall reduction in vehicle accidents
- Workers Compensation claims down from 2018 (10 claims for $10K or less)
- Continued ROI / dividend for safe operations from the State Insurance Fund
  - 2017 -- $4,900  2018 -- $3,800  2019 --$16,784
- Led the State in both Road Scholar and Road Master graduates
- Leadership ACHD graduates continue to excel – 50% of first year grads have been promoted or taken new positions within ACHD
Team Administration

- Maintained Overhead at 6.5%
- Sold 9 surplus properties for $1,200,000
- Improved fiscal transparency by publishing ACHD’s five most current audited financial statements on the website
- 45% of all vendor payments processed through EEF (38% in 2018)
- Successfully blocked ransomware attack – all services restored within 30 hours
- 40% reduction in costs with changeover to Involta Internet provider
- Procurement now at 100% electronic bidding
- Commuteride removed 12,476,182 vehicle miles from the roads, reduced CO2 emissions by 9,794 tons – Maintained a 100% recovery rate for vanpool operations
Team Development and Technical Services

- Preformed 396 erosion control inspections – revegetated 20 stormwater basins with native grasses
- Implemented “Red Before Ped” flashing yellow change enhancing pedestrian safety
- Fees collected for 4,487 new residential and 222 new commercial uses
- Witnessed a continued decrease in individual impact fee assessment applications (only 9 in 2019)
- Reviewed over 1,000 plan submittals, 162 new subdivisions and 140 final plats
- Processed 1,429 Development Applications with an average 21 day turn
- Implemented “Planner for a Day” protocol to improve and streamline customer service
- Implemented ACHD Drone and Bridge Policies
- Hosted over 100 preconstruction meetings
- Inspected over 5,000 permits
- We successfully stood up the Orchard ACHD operations
ACHD Wins:

2019 COMPASS Leadership In Motion Awards for:
   - Leadership In Government, Ada County
   - Leadership in Practice, Professional Category

2019 ITD Excellence In Transportation Awards for:
   - Kootenai Concept Project
   - Cloverdale Emergency Bridge Project

2019 Idaho Planning Association Planning Tool Award for ACHD’s Community Programs Process

2019 Idaho Smart Growth Award for the Kootenai Traffic Calming Concept Study

2019 Outstanding Budget Award (11th year in a row)

2019 ISSA Fellow Award

WTS Member of the Year

Jefferson Award

Idaho Business Review’s 40 Women of the Year

CEO of Influence

Consumer Affairs Names Idaho in the Top 10 for best Roads for visitors and residents
THANK YOU ALL FOR EVERYTHING YOU DO FOR SO MANY...

MERRY CHRISTMAS!!

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